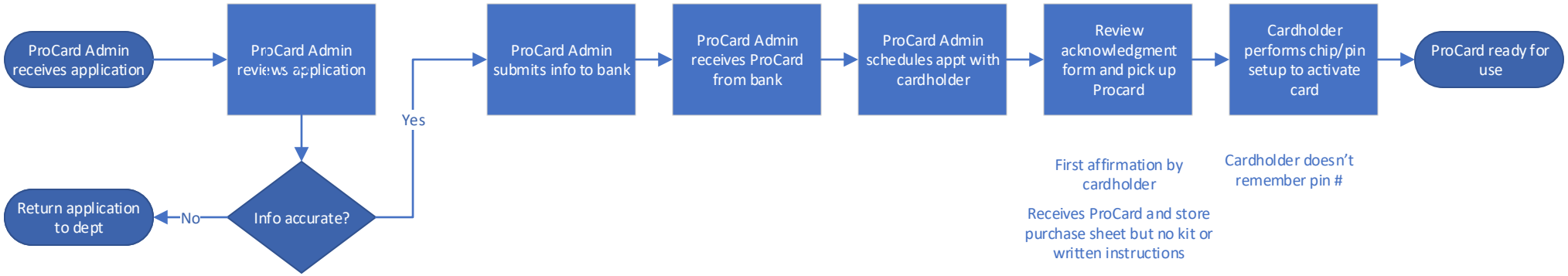
ProCard Process
Current State
Issuance
2.19.19 v5



% applications returned?
Reasons for return?
% applications resubmitted?

First affirmation by cardholder

Receives ProCard and store purchase sheet but no kit or written instructions

Cardholder doesn't remember pin #